

NOTE SHEET

**General order passed by the chairperson on 12 February
2021:-**

It has been brought to my notice that about 1100 new complaints have been diarised but the learned registrar or the Deputy registrar is yet to apply mind to these complaints. Considering that the complaints are lying unattended for long and the situation cannot be allowed to persist and further with the object of ensuring that every new application gets examined by the registrar or the deputy registrar within not more than a week from the date of receipt thereof the following orders are passed: -

a) the joint secretary is directed to see that new applications are computerised within 48 hours of receipt thereof;

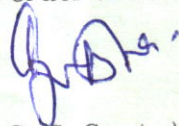
b) he shall ensure that the files thereafter are distributed to the registrar and the Deputy registrar as per their respective determination;

C)the registrar and the Deputy registrar are directed to ensure that the new complaints received by them on any particular day should not remain pending with them for more than 72 hours;

d) in order to achieve the aforesaid objective all new applications received by the commission and diarised up to 31 January 2021, irrespective of determination, be placed before the chairperson for expeditious disposal or for taking steps depending upon the merits of the cases;

e) the new applications after consideration by the chairperson shall be reverted to the Deputy registrar or the registrar as the case may be as per their respective determination.

The joint secretary is directed to upload this order in the website. He is further directed to circulate copies of this order to all concerned.



(Justice G. C. Gupta)

Chairperson

*I upload it in the website as ordered by
Hon'ble Chair Person instantly*
15/2/2021.